

PARTNERS IN SERVICE KIT

Operation  Smile



GENERAL FEDERATION
of WOMEN'S CLUBS



LETTER FROM OPERATION SMILE



DEAR GFWC CLUBWOMEN,

For more than 30 years, GFWC clubwomen have been advocates for children who may never know their names but will never forget their kindness. From children's hospital gowns, hand-sewn with love, to the incredible financial support GFWC clubs have provided over the years, we're so very grateful for this partnership.

This Operation Smile Partners in Service Kit will provide additional information on ways you and your club can get involved and help us to heal children's smiles around the world. I look forward to working alongside you this year, and I invite you to please reach out to me at any time for more information, patterns, instruction sheets, to schedule a tour of our Global Headquarters or just to say hello.

Thank you for living the volunteer spirit and your dedication to Operation Smile and the children we're honored to serve.

All the best,

Greta Boyd, Donor Experience Manager

Operation Smile Global Headquarters
3641 Faculty Blvd. Virginia Beach, VA 23453
Phone: +1 (877) 240-7196 Fax: (757) 321-7660
Email: gfwc@operationsmile.org
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Address: 1734 N Street NW, Washington, D.C. 20036-2990
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Website: gfwc.org

Operation  Smile



GENERAL FEDERATION
of WOMEN'S CLUBS

CLEFT LIP AND CLEFT PALATE



CLEFT LIP AND CLEFT PALATE ARE AMONG THE MOST COMMON CRANIOFACIAL ANOMALIES. A CLEFT IS A GAP IN THE MOUTH THAT DIDN'T CLOSE DURING THE EARLY STAGES OF PREGNANCY.

HOW OFTEN DOES CLEFT OCCUR?

It is estimated that, worldwide, a child is born every three minutes with a cleft, about one in every 500 to 750 births.

CAUSES OF CLEFT

Many risk factors can increase the likelihood of cleft lip and cleft palate. Though all causes have yet to be identified, we know that genetics, pre-existing medical conditions, poor nutrition and exposure to harmful environmental substances can affect the healthy development of a baby.

LIVING WITH CLEFT

Depending on the type and severity, a cleft can create serious emotional and health issues if it is not corrected, such as:

- Difficulty with feeding, which in some parts of the world can lead to malnutrition or even starvation.
- Recurring ear infections can occur and lead to hearing loss.
- Dental development can be affected.
- Speech and language development can also be impaired.
- Children may also suffer from bullying and social isolation.

CLEFT LIP AND CLEFT PALATE



SINCE 1982, OPERATION SMILE HAS BEEN DEDICATED TO FINDING FAMILIES AFFECTED BY CLEFT AND PROVIDING THEM WITH SAFE SURGERY SO THAT THEY CAN LIVE HAPPY AND HEALTHY LIVES.

HEALING A CHILD'S CLEFT

Surgery is an effective solution for children and adults suffering from cleft lip and cleft palate. It has been proven to improve a patient's overall health and well-being, and it helps to restore dignity and hope. In an ideal situation, a pediatrician and a plastic surgeon work with a child's parents soon after the child's birth to choose the best timing for surgery. Most doctors agree that a cleft lip should be repaired by the time a baby is 3 months old and that a cleft palate should be repaired between the ages of 12 and 18 months. For many families in low- and middle-income countries, early surgery may not be an option due to lack of financial resources, qualified medical staff and other factors.

2018 PROGRAM HIGHLIGHTS



NO ONE SHOULD HAVE TO LIVE WITH THE BURDEN OF AN UNTREATED CLEFT LIP OR CLEFT PALATE.

Yet in too many places around the world, surgery is inaccessible or unavailable. That's what drives our volunteers and staff to bring the highest quality of care to our patients at our care locations and medical missions. We create lasting impacts not only on the people we serve, but on entire health systems through our model of comprehensive cleft care and training and education programs.

THIS IS HOW WE'RE CHANGING THE WORLD.



2018 PROGRAM HIGHLIGHTS

156 MEDICAL PROGRAMS

We conducted 156 medical programs across 90 sites in 29 countries. Of that total, 102 missions were conducted by a majority of local medical volunteers.

17 NEW SITES IN 12 COUNTRIES

Medical programs extended to 17 new sites in 12 countries, including Colombia, Ghana, Guatemala, India, Italy, Madagascar, Mexico, Morocco, Philippines, United Arab Emirates, Venezuela and Vietnam.

17,262 PATIENTS

In the 2018 fiscal year, we provided 17,262 patients with surgery and dental care at medical programs and care centers in 29 countries.

401,470 PATIENT INTERACTIONS

An Operation Smile patient receives far more than just one surgery. The multidisciplinary teams that care for each of our patients can include as many as 23 volunteer medical professionals, each of whom can interact with patients multiple times during medical programs or throughout the year at care centers.

85 PERCENT OF MEDICAL VOLUNTEERS

We're proud that 85 percent of the medical volunteer positions filled on our missions last year were held by health care professionals from low- and middle-income countries; a majority of whom received training and education from Operation Smile.

397,312 HOURS OF TIME

Last year, 6,906 medical volunteer positions were filled by skilled and passionate professionals, donating 397,312 hours valued at \$31,181,848.

34 CARE CENTERS IN 19 COUNTRIES

Operation Smile operates 34 care centers in 19 countries, including four new locations in Italy, Venezuela and Thailand, providing year-round medical services.

FUNDRAISING IDEAS



EACH YEAR, GFWC MEMBERS CONTINUE TO AMAZE US WITH THEIR CREATIVITY AND INGENUITY.

When you raise funds for Operation Smile, you can inspire others to support what you do in the name of helping children around the world. Thanks to donations from generous GFWC clubwomen and other supporters, we are able to provide the supplies needed for safe surgery – from sterile operating room towels to IV kits, anesthesia and much more. For as few as \$240 and in as little as 45 minutes, a single surgery can change a child's life forever.

CLASSIC FUNDRAISERS

Host a car wash, bake sale, lemonade or hot cocoa stand, community yard sale, sell candy or popcorn. These classic fundraisers are oldies, but goodies.

CHARITY AUCTIONS

Charity auctions are a popular fundraising activity. Ask each club member to get a basket or gift card donated from a local business, then set up an auction night or a silent auction during an event to pick the winners.

CONTEST FUNDRAISING

Find your favorite contest theme (chili cook-off, ugly sweater, best photo, etc.) and let guests vote by placing money in the jar of their favorite theme.

EVENT-BASED FUNDRAISING

Events are a fun way to raise funds and awareness for Operation Smile. Your options are endless, from a 5k walk or run, to a masquerade ball and everything in between. We are happy to help you brainstorm ideas!

FUNDRAISING IDEAS



TOURNAMENT STYLE

Tournaments are a great way to encourage healthy competition while raising funds to heal a child's smile! Anything competitive works, from basketball to board games. Charge an entry fee to participate, set a grand prize and encourage teams to compete before your event by rewarding the team who raises the most funds before the tournament.

GAME SHOW NIGHT

Who doesn't love a good game show? Re-create your favorite one as a fundraiser - you can find step-by-step directions to set up this kind of fundraiser for most game shows by searching online!

JULY IS CLEFT & CRANIOFACIAL AWARENESS MONTH

Help us spread awareness for Operation Smile while raising much-needed funds! We will supply a set number of paper pin-ups. Your charge is to ask local businesses to collect a donation and display the pin-ups in their store. Paint your town with support for cleft children around the world throughout the month of July!

WORLD SMILE DAY: OCTOBER 4

Request a donation box and information to pass out from us, and set up a table at your favorite local hot spot on Friday, Oct. 4, 2019 to celebrate World Smile Day. Bring fun props and encourage visitors to take a selfie using the hashtag #worldsmileday and post on social media!

SERVICE PROJECTS



GFWC CLUBWOMEN HAVE DONE AN AMAZING JOB PROVIDING GOWNS, BLANKETS, SMILE BAGS AND SO MUCH MORE TO OUR PATIENTS BEFORE AND AFTER SURGERY.

If your club is interested in pursuing any of the projects below with Operation Smile, please also consider that financial support is crucial to allow us to get these supplies to our patients and to provide the safe surgical care that they need. Needs for our medical missions are constantly evolving, so if you haven't been in touch with us in a while, please reach out to learn about some of the exciting changes we have made to our service projects!

MEDICAL RECORD SUPPLIES

Operation Smile medical professionals provide health care assessments to determine which children can safely undergo surgery. We bring everything we need to help with our screenings – from pens to staplers and many other items that may be unavailable at the medical mission site. These donated items will help us serve more children around the world.

CHILD LIFE THERAPY SUPPLIES

The Operation Smile child life therapy room is the last stop for a patient before the operating room. Licensed therapists facilitate therapeutic play and activities by explaining and demonstrating every aspect of care to our patients.

New! To ensure that our therapists have the best possible tools, we have updated our child life therapy donation list. Please contact us before your club begins collections to ensure that your items can be used in our child life therapy rooms!

Want an easier way to shop for these much-needed supplies? Shop our Amazon Wishlist at [operationssmile.org/amazon-wishlist](https://www.operationssmile.org/amazon-wishlist) to provide these mission-critical items.

SERVICE PROJECTS



SMILE BAGS

After receiving surgery, each child receives a Smile Bag filled with small personal care items, toys and a mirror to see their new smile. Clubwomen can sew the cloth bags or collect the items that go into each bag.

New! We've updated our Smile Bag inventory list. Please contact us before your club begins collections to ensure your items can be used in Smile Bags!

SMILE SPLINTS

Proper healing is essential for a healthy new smile. Smile Splints prevent a child from bending their arms and touching their stitches. A sewing pattern and instruction sheet is available upon request.

CHILDREN'S HOSPITAL GOWNS

A clean, fun hospital gown will bring joy to a child's face before and after surgery. Yet hospitals in low-and middle-income countries may have few or no resources to provide them. A gown pattern is available from Operation Smile. Contact us for more information.

QUILTS, BLANKETS & AFGHANS

Few things give more comfort to a child in a hospital than a warm, soft blanket. Clubwomen can help provide blankets for children receiving an Operation Smile surgery. For some children, this will be the first blanket they've ever owned. Please contact us for sizing and instruction sheets.

GENERAL SHIPPING INSTRUCTIONS

WHEN YOU ARE READY TO SHIP THESE ITEMS, PLEASE COMPLETE AND SUBMIT THE SERVICE PROJECT INVENTORY SHEET TO ACCURATELY RECORD YOUR EFFORTS. WE RECOMMEND THAT YOU COLLECT DONATIONS OR WORK WITH A LOCAL BUSINESS TO COVER THE COST OF PACKAGING AND SHIPPING THE SUPPLIES TO OPERATION SMILE.

Please complete the following information:

Date:

Contact Person & Title:

Club Name:

Address:

City, State, Zip:

Phone:

Cell/Alternate Phone:

Email:

An email will be sent to confirm receipt of your donation.

If you are sending more than one package, please use a separate form for each package and include only the contents of that package. Place the inventory sheet on top of the contents. Please use multiple sheets if necessary.

Thank you for helping to change a child's life by sharing your time, talent and resources.

To receive full credit for your club, please complete and enclose this form at the top of each box and send to:

Operation Smile
ATTN: Warehouse/Service Projects
3641 Faculty Boulevard
Virginia Beach, VA USA 23453

Please contact Operation Smile at 1-888-240-7196 or gfwc@operationsmile.org if you have any questions or concerns.

SERVICE PROJECTS INVENTORY FORM

ITEM	QTY.	VALUE	SUB-TOTAL	ITEM	QTY.	VALUE	SUB-TOTAL
CHILD LIFE THERAPY SUPPLIES				SMILE BAG SUPPLIES			
Baby rattles (ea)		\$3		Shampoo hotel/travel		\$1	
Stacking toys (set)		\$5		Small comb		\$0.50	
Wood/Plastic/Plush blocks		\$5		Wash cloth		\$0.50	
Soft foam/rubber balls		\$2		Soap (bars) hotel/travel		\$0.50	
Toy Medical Kit		\$10		Toothpaste - travel		\$1	
"Little People" figures (ea)		\$2		Child-size toothbrush		\$1	
Baby Dolls (ea)		\$5		Small stuffed animal		\$1	
Pull-along toys (ea)		\$8		8 or 10 pack of crayons		\$1	
See-n-Say toys (ea)		\$10		Coloring Books (thin)		\$1	
Matchbox cars (ea)		\$1		MEDICAL RECORDS SUPPLIES			
Basketball hoop (ea)		\$5		2 Hole Punch		\$5	
Barbie style dolls (ea)		\$5		Stapler		\$10	
Jewelry/craft kit (set)		\$5		Staples per pack		\$1	
Liquid Bubbles (ea)		\$0.50		Pencils (No. 2) (per 12)		\$1	
Activity/Coloring book (ea)		\$1		Pens (per 8)		\$1	
Bowling/Ring toss (set)		\$10		Sticky Notes (per 5)		\$1	
Building blocks med. (set)		\$10		Legal Pads (ea)		\$0.75	
Glitter Tube Wand (ea)		\$2		Ink Pads		\$5	
Sidewalk chalk (pack)		\$3		Clipboards		\$1	
Blow-up balls (ea)		\$1		Marker/Highlighter (pack)		\$1	
Crayons (pack)		\$1		Tape dispensers		\$5	
Markers (pack)		\$1		Binder clips (per pack)		\$1	
Construction paper (pack)		\$1		Other (ea/pack)		\$1	
Art/easel paper (per roll)		\$5		HANDMADE SUPPLIES			
Stickers (per sheet)		\$0.10		Children's Hospital Gowns		\$5	
Masking/Scotch tape (ea)		\$1		Blankets/Quilts/Afghans		\$10	
Foam/Carpet Play Mat		\$10		Smile Bags		\$2	
Large sheet		\$5		Smile Splints		\$2	
Sanitizing wipes (ea)		\$1					
Sub-Total:				Sub-Total:			
TOTAL VALUE: \$							

***Please Note:** If you do not see the items you want to donate listed above, and they are not included in the Service Project request list, please contact Operation Smile before you ship!
 Phone: 1-877-241-7196 | Email Address: communityrelations@operationsmile.org

OPERATION SMILE ENVISIONS A FUTURE
WHERE HEALTH AND DIGNITY ARE
IMPROVED THROUGH SAFE SURGERY.

THROUGH OUR EXPERTISE IN TREATING
CLEFT LIP AND CLEFT PALATE, WE CREATE
SOLUTIONS THAT DELIVER SAFE SURGERY
TO PEOPLE WHERE IT'S NEEDED MOST.

Operation  Smile

